



POOL AND SPA SERVICE AGREEMENT

This Pool and Spa Service Agreement ("Agreement") is entered into between **Anacapa Pools** ("Anacapa Pools," "we," "us," or "Service Provider") and the customer identified below ("Customer" or "you").

1. Customer and Property Information

Customer Name: _____

Billing Name, if different: _____

Service Address: _____

City, State, ZIP: _____

Billing Address, if different: _____

Primary Phone: _____

Email Address: _____

Property Type:

- ☐ Single-family residence
- ☐ Multifamily property
- ☐ Commercial property
- ☐ Homeowners association
- ☐ Other: _____

Authorized Property Contact: _____

Contact Phone or Email: _____

Preferred Communication Method:

- ☐ Email
- ☐ Telephone
- ☐ Text message

2. Service Start Date

Service is scheduled to begin on:

Start Date: _____

The actual first service date may change because of scheduling, weather, property access, initial water condition, equipment condition, or other circumstances.

3. Service Plan

Customer selects the following service plan:

- ☐ Weekly pool service
- ☐ Twice-weekly pool service
- ☐ Every-other-week service
- ☐ Monthly inspection or maintenance
- ☐ Seasonal service
- ☐ Commercial service plan
- ☐ Pool and spa service
- ☐ Spa-only service
- ☐ Chemical-only service
- ☐ Equipment monitoring
- ☐ Other: _____

Expected Service Frequency: _____

Regular Service Day, if assigned: _____

A regular service day is an estimated scheduling day and is not a guaranteed appointment. Anacapa Pools may adjust the service day or route without prior approval when reasonably necessary.

4. Included Services

Unless the selected plan or an attached proposal states otherwise, recurring service may include the following as reasonably needed during a scheduled visit:

- ☐ Test pool or spa water
- ☐ Add standard balancing chemicals
- ☐ Adjust sanitizer and pH levels
- ☐ Empty accessible skimmer baskets
- ☐ Empty accessible pump baskets
- ☐ Empty automatic cleaner bag or basket
- ☐ Brush pool walls, steps, and tile line
- ☐ Skim the water surface
- ☐ Vacuum or operate an automatic cleaner
- ☐ Inspect visible pool equipment
- ☐ Inspect water circulation
- ☐ Check filter pressure
- ☐ Backwash the filter when appropriate

- ☐ Clean the filter according to the selected plan
- ☐ Provide basic service observations
- ☐ Other: _____

The exact work performed during each visit will depend on the service plan, pool condition, weather, seasonal needs, equipment operation, available service time, and technician judgment.

A service visit does not require every listed task to be performed during every visit.

5. Services and Items Not Included

Unless specifically listed in writing, recurring service does not include:

- Equipment repair or replacement
- Replacement parts
- Major algae treatment
- Green-pool recovery
- Drain-and-clean service
- Acid washing
- Calcium or scale removal
- Stain diagnosis or removal
- Tile cleaning or repair
- Leak detection or repair
- Plumbing or electrical work
- Pool remodeling or construction
- Deck, coping, plaster, or structural repairs
- Removal of excessive leaves, soil, ash, animal waste, or storm debris
- Cleanup following landscaping, construction, fire, flood, or severe weather
- Removal of toys, furniture, covers, or other items that prevent service
- Chemicals outside the standard service allowance
- Specialty chemicals, phosphate treatment, salt, conditioner, enzymes, or algaecides
- Filter cartridges, grids, seals, O-rings, cleaner parts, or other consumable components

- Government permits, inspections, testing, or regulatory documentation
- Lifeguard, safety, health, engineering, or code-compliance services

Additional work may be quoted and billed separately.

6. Initial Pool Condition

The recurring service price assumes that the pool or spa is in a reasonably maintainable condition when service begins.

Anacapa Pools may recommend or require an initial treatment, filter cleaning, drain and refill, equipment repair, algae treatment, debris removal, or other corrective work before regular service can begin.

Initial corrective service:

- ☐ Not anticipated
- ☐ Included in the initial price
- ☐ To be quoted separately
- ☐ Required before recurring service begins

Initial-condition notes:

Anacapa Pools does not guarantee that an existing stain, discoloration, mineral deposit, algae condition, water-quality problem, leak, or equipment defect can be corrected through routine maintenance.

7. Service Fees

Recurring Service Fee

Customer agrees to pay:

\$_____ per:

- ☐ Service visit
- ☐ Week
- ☐ Month
- ☐ Billing cycle
- ☐ Season
- ☐ Other: _____

Included Chemical Allowance

- ☐ Standard balancing chemicals are included.

- ☐ Chemicals are billed separately.
- ☐ The service price includes chemicals up to: \$_____ **per billing cycle.**
- ☐ Specialty or unusually large chemical treatments are billed separately.

Additional Charges

The following may be charged separately when applicable:

- Initial cleanup or corrective treatment
- Excessive debris removal
- Filter cleaning
- Replacement parts and materials
- Specialty chemicals
- Emergency or after-hours service
- Additional visits requested by Customer
- Return visits caused by denied or unavailable access
- Services outside the selected plan
- Applicable taxes, processing fees, or governmental charges

Additional pricing terms:

8. Billing Schedule

Customer selects or accepts the following billing arrangement:

- ☐ Billed after each service visit
- ☐ Billed weekly
- ☐ Billed every two weeks
- ☐ Billed monthly in advance
- ☐ Billed monthly after service
- ☐ Billed quarterly
- ☐ Billed seasonally
- ☐ Other: _____

First Payment Due: _____

Regular Payment Due Date: _____

Invoices may be delivered electronically unless Customer and Anacapa Pools agree otherwise.

9. Payment Method

Approved payment method:

- ☐ Credit card
- ☐ Debit card
- ☐ ACH or bank transfer
- ☐ Check
- ☐ Online payment portal
- ☐ Other: _____

☐ Customer authorizes recurring automatic payments.

☐ Customer will pay each invoice manually.

A separate payment authorization may be required. Customer is responsible for keeping payment and billing information current.

Customer may revoke authorization for automatic payments without canceling the underlying service obligation. Revocation must be submitted through an approved communication method and received before the payment is processed.

10. Recurring Service and Automatic Continuation

Select one:

Option A — Month-to-Month Service

☐ This Agreement continues month to month until canceled by either party according to Section 18.

Option B — Fixed Initial Term Followed by Month-to-Month Service

☐ The initial service term begins on _____ and ends on _____.

After the initial term, service continues month to month until canceled according to Section 18.

Option C — Fixed Term Without Automatic Renewal

☐ Service begins on _____ and ends on _____.

Service will not continue after the ending date unless the parties agree in writing.

Option D — Fixed Term With Automatic Renewal

☐ The initial term begins on _____ and ends on _____.

After the initial term, this Agreement automatically renews for successive periods of:

- ☐ One month
- ☐ Three months
- ☐ Six months
- ☐ One year
- ☐ Other: _____

unless Customer or Anacapa Pools cancels according to Section 18.

Automatic-Renewal Acknowledgment

Complete this section when Option A, B, or D applies:

This service will continue and recurring charges will be assessed at the frequency stated in this Agreement until the service is canceled.

Recurring Charge: \$ _____

Charge Frequency: _____

Cancellation Notice Required: _____

Cancellation Methods: Email, telephone, postal mail, or another cancellation method stated in Section 18.

Customer affirmatively agrees to these recurring-service terms:

Customer Initials: _____

11. Late Payments and Returned Payments

Unless prohibited by law or changed in writing:

- Payment is due by the date shown on the invoice.
- An invoice is considered past due if not paid within _____ days of its due date.
- A late charge of \$ _____ or _____ % may be assessed, not exceeding the amount permitted by law.
- A returned-payment charge of \$ _____ may be assessed for a declined, reversed, or returned payment, subject to applicable law.
- Customer is responsible for reasonable collection costs permitted by law.

Anacapa Pools may suspend service when an account is past due. Suspension does not prevent charges for work already completed, materials already supplied, or other amounts already owed.

Before resuming service, Anacapa Pools may require payment of the outstanding balance and an additional cleanup or restoration charge if the pool condition declined during the suspension.

12. Price Changes

Anacapa Pools may change recurring service fees because of increased labor, chemical, fuel, material, insurance, regulatory, or operating costs; substantial changes in pool condition; changes in service frequency; or changes in the requested services.

Customer will be given written or electronic notice before a price change takes effect.

For a consumer automatic-renewal or continuous-service arrangement, notice of a fee change will be provided within the period required by applicable California law and will include instructions for canceling the service.

Continued service after the effective date constitutes acceptance of the new price to the extent permitted by law.

Customer may cancel service before the new price takes effect.

13. Pool and Property Access

Customer authorizes Anacapa Pools and its authorized personnel to enter the service property during reasonable service hours for the purpose of performing the agreed services.

Customer agrees to provide safe, timely, and unobstructed access to:

- The pool or spa
- Pool equipment
- Water supply
- Electrical controls
- Gates and access paths
- Filter, pump, heater, sanitizer, and related equipment

Access method:

- ☐ Unlocked gate
- ☐ Gate code: _____
- ☐ Lockbox code: _____
- ☐ Key supplied to Anacapa Pools

- ☐ Customer or property representative will provide access
- ☐ Other: _____

Anacapa Pools will take reasonable care of any key, code, or access information provided by Customer.

Customer must notify Anacapa Pools promptly when a key, lock, alarm, gate code, property manager, tenant, or access procedure changes.

14. Denied or Unavailable Access

A scheduled service visit may be considered completed or billable when a technician arrives but cannot perform the service because of:

- A locked or blocked gate
- An incorrect or changed access code
- An activated alarm
- An aggressive or unsecured animal
- Construction or landscaping activity
- Vehicles, furniture, covers, or equipment blocking access
- A dangerous condition
- A tenant, owner, guest, or property representative denying entry
- Another circumstance within Customer's control

Anacapa Pools is not required to return before the next regularly scheduled visit.

A return visit requested by Customer may be billed separately.

15. Pets and Animals

Customer must keep pets and other animals secured away from the service area before the technician arrives.

Anacapa Pools may decline to enter or may leave the property if an animal appears aggressive, threatening, uncontrolled, or capable of escaping.

Customer is responsible for damage, delay, or injury caused by an inadequately secured animal, except to the extent caused by the negligence or misconduct of Anacapa Pools.

16. Customer Responsibilities

Customer agrees to:

1. Maintain safe access to the pool, spa, and equipment.
2. Keep gates, fences, barriers, alarms, drain covers, and other safety devices in proper condition.
3. Maintain adequate pool-water levels unless water-level service is expressly included.
4. Maintain functioning electrical, plumbing, and water service.
5. Notify Anacapa Pools of known leaks, defects, hazards, contamination, or equipment problems.
6. Follow written instructions concerning pool use, chemicals, repairs, and waiting periods.
7. Keep people and animals out of the service area while work is being performed.
8. Avoid adjusting chemical feeders, timers, valves, or equipment settings without notifying Anacapa Pools.
9. Notify Anacapa Pools before draining, filling, remodeling, covering, or substantially changing the pool or equipment.
10. Provide accurate ownership, billing, tenant, and property-management information.
11. Obtain authorization from the owner, landlord, association, manager, or other responsible party when Customer does not own the property.
12. Maintain all legally required safety equipment and barriers.

Customer remains responsible for the safety and supervision of the pool or spa.

17. Missed, Rescheduled, and Holiday Visits

Service schedules may change because of:

- Holidays
- Severe weather
- Wildfire, smoke, ash, wind, or flooding
- Road closures
- Illness or staffing conditions
- Equipment or vehicle problems
- Unsafe conditions
- Government orders

- Events outside Anacapa Pools' reasonable control

When practical, Anacapa Pools may perform the service on another day during the same service period.

A holiday schedule does not necessarily result in a prorated bill when the monthly price is based on an annualized service schedule rather than a fixed number of visits each month.

Monthly service may be priced to account for months containing four or five service days and for a limited number of holiday or weather-related schedule adjustments.

Holiday or missed-visit policy:

18. Customer Cancellation

Customer may cancel recurring service using any of the following methods:

Email: _____

Telephone: (805) 651-0337

Postal Mail:

Anacapa Pools
1746-F S. Victoria Ave. #426
Ventura, CA 93003

Online cancellation method, if available:

Cancellation notice must include the Customer's name, service address, and requested cancellation date.

Required Notice

Select one:

- ☐ Cancellation may take effect immediately.
- ☐ Customer must provide _____ days' notice.
- ☐ Customer must provide notice before the next billing date.
- ☐ Customer must complete the selected initial term unless otherwise agreed in writing.
- ☐ Other: _____

Anacapa Pools will not intentionally obstruct or unreasonably delay a valid cancellation request.

Cancellation ends future recurring service but does not eliminate charges for:

- Services already performed
- Approved chemicals, parts, or materials
- Outstanding invoices
- Work scheduled or ordered separately
- Any valid early-cancellation charge stated below

Early-Cancellation Charge, if applicable

- ☐ No early-cancellation charge applies.
- ☐ If Customer cancels before the end of the initial term, Customer agrees to pay:

Any cancellation charge must comply with applicable law and must not operate as an unlawful penalty.

19. Cancellation or Suspension by Anacapa Pools

Anacapa Pools may suspend or cancel service for reasons including:

- Nonpayment
- Repeated late payment
- Unsafe property conditions
- Aggressive animals
- Repeated lack of access
- Harassment, threats, or abusive conduct
- Unauthorized equipment changes
- Pool conditions outside the agreed service level
- Failure to approve a repair necessary for continued maintenance
- Unlawful activity
- Misrepresentation by Customer
- Service-area or route changes
- Conditions that make continued service impractical

When reasonably practical, Anacapa Pools will provide _____ days' notice before ending regular service.

Immediate suspension or cancellation may occur when there is a safety threat, unlawful activity, fraud, serious property-access issue, harassment, or material breach.

Customer remains responsible for all charges incurred before the termination date.

20. Temporary Service Pause

A temporary pause is not guaranteed and must be approved by Anacapa Pools.

Requested pause dates:

Beginning: _____

Ending: _____

During a pause:

- ☐ No recurring fee will be charged.
- ☐ A reduced holding fee of \$_____ will be charged.
- ☐ Regular billing will continue.
- ☐ The pool will receive reduced-frequency service.
- ☐ Other: _____

Anacapa Pools may require a condition assessment, cleanup, water treatment, filter cleaning, or equipment service before normal maintenance resumes.

21. Customer Vacations and Property Vacancy

Customer must notify Anacapa Pools of an extended vacancy when it may affect access, water supply, security, equipment operation, or emergency communication.

Unless otherwise agreed, recurring service and billing continue while Customer is away or the property is vacant.

Anacapa Pools is not a property-management, security, or house-sitting service and is not responsible for monitoring unrelated property conditions.

22. Water Level

Select one:

- ☐ Customer is responsible for maintaining the proper water level.
- ☐ Anacapa Pools may add water during scheduled visits when reasonably necessary.
- ☐ Automatic water-level equipment is installed.

When Anacapa Pools adds water, Customer remains responsible for monitoring the fill process unless a technician remains on site and expressly agrees otherwise.

Anacapa Pools is not responsible for increased water bills, preexisting leaks, failed autofill equipment, drainage problems, or damage caused by Customer's failure to maintain the proper water level.

23. Equipment Operation

Customer authorizes Anacapa Pools to operate accessible pool and spa equipment as reasonably necessary to perform service or evaluate visible performance.

This may include pumps, filters, valves, heaters, sanitizing systems, lights, timers, controllers, cleaners, and related equipment.

Anacapa Pools is not responsible for failure of aged, defective, improperly installed, previously damaged, or inadequately maintained equipment merely because the failure becomes apparent during service or testing.

If operation appears unsafe, Anacapa Pools may turn off or decline to operate the affected equipment and recommend repair.

24. Repairs and Additional Work

Routine service fees do not include repairs unless expressly stated.

Customer authorization is required before performing separately billed repairs, except for any preauthorized amount selected below.

Repair Authorization Limit

- ☐ No repairs may be performed without specific approval.
- ☐ Anacapa Pools may perform minor repairs costing no more than \$_____ per occurrence without further approval.
- ☐ Anacapa Pools may replace ordinary consumable parts costing no more than \$_____ per occurrence.

Approval may be provided in writing, electronically, by text message, or by another documented method accepted by Anacapa Pools.

Repairs, equipment installation, construction, remodeling, or other qualifying home-improvement work may require a separate proposal, contract, change order, permit, license disclosure, cancellation notice, or other documentation.

This recurring Service Agreement is not intended to replace any contract required by California law for such work.

25. Emergency Conditions

Anacapa Pools may take reasonable temporary action to reduce an immediate risk of property damage, equipment damage, chemical danger, flooding, or unsafe operation.

Such action may include turning off equipment, closing valves, stopping a heater, discontinuing chemical feeding, or notifying Customer.

Anacapa Pools is not required to perform emergency repairs without authorization.

Customer remains responsible for contacting emergency services, utilities, insurers, property managers, or other appropriate professionals when needed.

26. Chemicals and Water Balance

Water chemistry can change because of:

- Weather and temperature
- Rain, wind, ash, or debris
- Pool use and bather load
- Landscaping and irrigation
- Source-water chemistry
- Water loss and refilling
- Equipment operation
- Contamination
- Customer-added chemicals
- Animals or organic material
- Service interruptions

Anacapa Pools will use reasonable care to maintain the water according to the selected service plan, but does not guarantee that chemical readings or water appearance will remain unchanged between visits.

Customer must notify Anacapa Pools promptly if the water becomes cloudy, discolored, irritating, odorous, foamy, visibly contaminated, or otherwise appears unsafe.

Customer should not use the pool or spa when instructed to wait after treatment or when conditions appear unsafe.

27. Algae, Stains, Scale, and Surface Conditions

Routine service cannot guarantee the prevention or removal of all:

- Algae
- Stains
- Scale
- Calcium deposits
- Mineral discoloration
- Plaster deterioration
- Surface etching
- Corrosion
- Fading
- Delamination
- Cracking
- Biological growth

These conditions may result from water source, pool age, surface materials, equipment performance, prior maintenance, environmental exposure, or conditions outside Anacapa Pools' control.

Corrective treatment may require additional charges and may not fully restore the affected surface.

28. Filter Cleaning

Filter-cleaning arrangement:

- ☐ Included as needed
- ☐ Included _____ times per year
- ☐ Billed separately each time
- ☐ Customer is responsible
- ☐ Other: _____

A filter may require more frequent cleaning because of algae, construction dust, wildfire ash, landscaping, heavy pool use, damaged filter components, or other unusual conditions.

Replacement elements, grids, cartridges, seals, gauges, valves, and related parts are billed separately unless stated otherwise.

29. Saltwater and Specialty Systems

Saltwater, ozone, ultraviolet, automation, chemical-feeding, heating, solar, and other specialty systems require functioning equipment and may require separate maintenance.

Salt cells, sensors, probes, bulbs, electrodes, cartridges, control boards, and similar components are not included in recurring service unless specifically stated.

Anacapa Pools does not guarantee manufacturer performance, remote connectivity, software operation, or compatibility between third-party equipment.

30. Weather, Fire, and Environmental Events

Normal recurring service does not include extraordinary cleanup caused by:

- Wildfire ash
- Smoke residue
- Flooding
- Mud
- Severe wind
- Major storms
- Landscaping projects
- Construction
- Pest infestation
- Animal contamination
- Utility interruption
- Government restrictions

Additional labor, chemicals, filter cleaning, or equipment service required after such an event may be billed separately after Customer authorization when required.

31. Commercial and Shared-Use Pools

For a commercial, multifamily, association, or shared-use property, Customer remains responsible for:

- Required operating permits
- Health-department compliance
- Safety logs
- Lifeguard or supervision requirements
- Required signage
- Barriers and access controls
- Restroom and deck sanitation
- Emergency equipment
- Inspections and regulatory reporting

Anacapa Pools will perform only the duties expressly included in the selected plan or attached scope of work.

32. No Safety Inspection or Lifeguard Duty

Routine pool service is not a substitute for:

- Adult supervision
- Lifeguard services
- Child-safety measures
- Drain-cover inspections by a qualified professional
- Electrical inspections
- Structural inspections
- Code-compliance inspections
- Health-department inspections
- Professional leak detection
- Engineering advice

Anacapa Pools does not assume responsibility for supervising swimmers or preventing unauthorized pool use.

33. Damage and Preexisting Conditions

Customer should disclose known damage before service begins.

Anacapa Pools is not responsible for preexisting or concealed conditions, including:

- Cracked or deteriorated plumbing
- Brittle valves or fittings
- Worn seals
- Corroded equipment
- Damaged plaster or tile
- Defective electrical work
- Improper installation
- Underground leaks
- Structural movement
- Pest damage
- Manufacturer defects
- Prior chemical damage

Anacapa Pools is responsible for direct property damage caused by its failure to use reasonable care, subject to applicable law and the terms of this Agreement.

34. Photographs and Service Records

Anacapa Pools may photograph or record the pool, spa, equipment, access area, water condition, test results, or completed work for service documentation, quality control, estimates, and dispute resolution.

Such records will not be used publicly for advertising without Customer's permission when the property or Customer can reasonably be identified.

Customer authorizes service-related photographs:

- ☐ Yes
- ☐ No, except where reasonably necessary to document damage, condition, or completed work

35. Electronic Communications and Signatures

Customer consents to receiving service-related communications by the approved contact methods listed in this Agreement.

Messages may concern:

- Service scheduling
- Access issues
- Water condition
- Equipment problems
- Estimates
- Repair approvals
- Billing
- Price changes
- Renewal
- Cancellation
- Safety concerns

Electronic signatures, checkboxes, initials, emails, and documented electronic approvals may be treated as written consent to the extent permitted by law.

Customer is responsible for keeping contact information current.

36. Assignment and Change of Ownership

Customer may not transfer this Agreement to another property or person without written approval from Anacapa Pools.

If the property is sold, leased, transferred, or placed under new management, Customer must notify Anacapa Pools promptly.

Service does not automatically transfer to a buyer, tenant, property manager, or new owner.

37. Independent Service Provider

Anacapa Pools is an independent service provider and is not an employee, agent, property manager, insurer, or fiduciary of Customer.

Nothing in this Agreement creates a partnership, joint venture, employment relationship, or property-management relationship.

38. Limitation of Liability

To the extent permitted by law, Anacapa Pools is not liable for indirect, incidental, special, punitive, or consequential damages arising from recurring service, delayed service, equipment failure, water loss, loss of pool use, or conditions outside its reasonable control.

Any limitation in this Agreement does not exclude liability that cannot lawfully be limited, including liability arising from conduct for which California law prohibits limitation.

39. Indemnification

To the extent permitted by law, Customer agrees to indemnify and hold Anacapa Pools harmless from third-party claims arising from:

- Unsafe property conditions controlled by Customer
- Customer's failure to secure animals
- Customer's failure to maintain required safety barriers
- Unauthorized pool use
- Inaccurate information supplied by Customer
- Customer's alteration of equipment or chemical settings
- Customer's violation of this Agreement or applicable law

Customer is not required to indemnify Anacapa Pools for claims caused by the negligence, willful misconduct, or legal responsibility of Anacapa Pools.

40. Dispute Resolution

The parties agree to attempt in good faith to resolve a dispute through direct communication before filing a legal action.

Optional mediation provision:

☐ Before filing a lawsuit, the parties agree to attempt nonbinding mediation in Ventura County, California, with mediation costs shared equally unless otherwise agreed.

Nothing in this section prevents either party from:

- Seeking emergency or injunctive relief
- Filing an eligible small-claims action
- Exercising a statutory right

- Filing a complaint with a governmental or licensing agency

41. Governing Law and Venue

This Agreement is governed by California law.

Any court proceeding concerning this Agreement must be brought in a court with proper jurisdiction in Ventura County, California, unless applicable law requires another location.

42. Notices

Service, billing, renewal, price-change, cancellation, and other notices may be sent to the email address, mailing address, or telephone number listed in this Agreement.

Customer must notify Anacapa Pools when contact information changes.

A notice is considered received according to the delivery record, ordinary delivery time, or other standard permitted by applicable law.

43. Entire Agreement

This Agreement, together with any attached service plan, estimate, payment authorization, addendum, or written amendment, contains the agreement concerning recurring pool and spa service.

It replaces prior oral or written discussions about the same recurring services.

A separate repair proposal, home-improvement contract, work order, or change order may govern additional work.

44. Amendments

Changes to this Agreement must be made in writing or through a documented electronic agreement accepted by both parties.

Anacapa Pools may provide notice of generally applicable scheduling, administrative, or pricing changes as permitted by this Agreement and applicable law.

45. Severability

If any provision of this Agreement is found unenforceable, the remaining provisions remain effective to the fullest extent permitted by law.

46. No Waiver

Failure to enforce a provision on one occasion does not waive the right to enforce it later.

47. Authority to Enter Agreement

Customer represents that Customer is:

- ☐ The property owner
- ☐ An authorized property manager
- ☐ An authorized tenant
- ☐ An authorized homeowners association representative
- ☐ An authorized commercial representative
- ☐ Other: _____

Customer confirms that they have authority to order and approve the services described in this Agreement.

SELECTED SERVICE SUMMARY

Service Plan: _____

Service Frequency: _____

Recurring Charge: \$ _____

Billing Frequency: _____

Automatic Payment: ☐ Yes ☐ No

Initial Term: _____

Renewal Terms: _____

Cancellation Notice: _____

Chemical Terms: _____

Filter-Cleaning Terms: _____

Minor Repair Authorization: \$ _____

Additional Terms:

RECURRING-SERVICE CONSENT

Complete when service continues until canceled or automatically renews.

I understand and agree that:

1. The service will continue according to the renewal terms stated above unless canceled.
2. I will be charged the stated recurring amount at the stated frequency.
3. The amount may change after advance notice as permitted by this Agreement and applicable law.
4. I may cancel using the methods listed in Section 18.
5. Cancellation does not eliminate amounts already owed.

Customer Initials: _____

ACCEPTANCE AND SIGNATURES

Customer acknowledges that they:

- Have read this Agreement
- Have received a completed copy
- Understand the selected services and exclusions
- Understand the price and billing schedule
- Understand whether the service continues or renews
- Understand how to cancel
- Authorize Anacapa Pools to access the property as described
- Agree to the selected terms

Customer

Printed Name: _____

Signature: _____

Date: _____

Additional Authorized Customer or Property Representative

Printed Name: _____

Signature: _____

Date: _____

Anacapa Pools

Representative Name: _____

Signature: _____

Date: _____

Business Address:

Anacapa Pools
1746-F S. Victoria Ave. #426
Ventura, CA 93003

Telephone: (805) 651-0337

Email: _____

OPTIONAL PAYMENT AUTHORIZATION

I authorize Anacapa Pools to charge the approved payment method for recurring fees and other charges that I separately authorize under this Agreement.

Recurring Amount or Pricing Basis: _____

Payment Frequency: _____

First Charge Date: _____

This authorization continues until revoked. Revoking payment authorization does not by itself cancel the service Agreement. Service cancellation must be submitted using one of the methods in Section 18.

Customer Name: _____

Customer Signature: _____

Date: _____